### WELCOME! This session will be begin at 11am EST

# WORKPLACE WELLNESS CHAMPION SERIES

## A ROADMAP TO ENGAGING EMPLOYEES

Powered by:





### CONTINUING PROFESSIONAL DEVELOPMENT

# PRE-APPROVED

HRPA

under Category A of the Continuing Professional Development (CPD) Log of the Human Resource Professionals Association (HRPA).

attend each webinar session (at least 45 mins/session)
receive an individualized HRPA CPD code following <u>each</u> webinar

This program has been approved for 4 (four)

Continuing Professional Development (CPD) hours

(total of 4 CPD hours)





# Member Portal Access (~24-48 hrs)

Webinar Recordings, Webinar Resources, Content, Materials, Webinar Slides

Check e-mail!

LIVE for this month

**\*\*CHECK JUNK/SPAM** 





#### MODULE 1

Defining Workplace Wellness and Setting Objectives

- Workplace wellness fundamentals
- Defining a healthy workplace
- Key elements for planning
- Setting objectives

#### MODULE 2

Creating a Healthy Culture

- Leadership support
- Wellness champions creating a dynamic committee
- Which wellness program components support a healthy culture

#### **MODULE 3**

Successful Implementation Strategies

- Successful keys to implementation
- Not the ABCs but the CVIs
  - Communication
  - Visibility
  - Integration
- Creating program depth
- Building the strategy

#### **MODULE 4**

Evaluating Your Wellness Program

- Establishing value What to measure and how to report
- VOI vs ROI
- Why, What, How to evaluate
- Next steps



#### **MODULE 3**

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#### ODULE 4

aluating Your Wellness ogram

Establishing value – What measure and how to report VOI vs ROI Why, What, How of evaluation Next steps



# **OFFER ANNOUNCEMENT**

### WELLNESS WORKSHOP Mental Wellness/Emotional Health

✓ up to 60 mins
 ✓ communication plan included
 ✓ Recording included

### wellnessworkshop@ewsnetwork



#### Stress Less

We can't always control outside factors, but we can control how we react and deal with them. Learn how to better understand and manage stress with practical exercises and techniques applicable to work and life.



#### **Building Mental Strength**

Mental strength isn't about toughness. It's about cultivating healthy thoughts and resilience. Learn practical strategies to manage emotions, embrace positivity, and prioritize relationships effectively.



Creating Joy Amidst the Chaos Cultivating happiness and joy isn't always easy. Learn how to prioritize self-care, effectively manage energy levels, streamline priorities, and cultivate a resilient mindset.



Wealthy From Within Investing in yourself is an essential part of your mental wellness. Learn practical strategies for managing stress, building positivity, and balancing replacing draining habits with healthy ones.

#### **MODULE 4**

#### MODULE 1

Defining Workplace Wellnes and Setting Objectives

- Workplace wellness fundamentals
- Defining a healthy workplace
- Key elements for planning
- Setting objectives

**Evaluating Your Wellness Program** 

- Establishing value why evaluate?
- VOI vs ROI
- Why, What, How to evaluate
- Next steps

#### ODULE 4

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Establishing value – What measure and how to report VOI vs ROI Why, What, How of evaluation Next steps





# Why Evaluate?

- Maintain accountability
- Measure effectiveness
- Provide outcome-based reasons to continue to support the wellness program
- In conjunction with program design and implementation

\*\*helps define program's goals\*\*

Institute for Health and Productivity Studies Johns Hopkins Bloomberg School of Public Health, 2015





# Why Evaluate?

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\*\*helps define program's goals\*\*

# What's important?

- Baseline measures (benchmarking)
- Process measures and outputs (program design/implementation)
- Program outcomes (short, medium, long-term goals)
  - short/medium = monthly/annual
  - Iong = 2-3 years

Institute for Health and Productivity Studies Johns Hopkins Bloomberg School of Public Health, 2015





# **INTERACTIVE POLL**

# PollEv.com/employeewell194

# As it relates to your workplace wellness program, what do you measure/track?





# **M.E. FACTORS**

Meaningful Enterprise



Meaningful Employment

Meaningful Engagement Meaningful Environment





# **MEANINGFUL ENTERPRISE**

### **Business Factors**

- Cost containment/Profitability
- Management Quality
- Quality of Products/Services
   Offered
- Innovativeness
- Value as a long-term investment
- Soundness of financial position
- Community responsibility
- Bottom line

## **Well-Being Influence**

- Some health costs
- Absenteeism rates
- Disability rates
- > Paramedicals, EAP usage
- Employee health and well-being is a business sustainability issue!!!

Meaningful Enterprise





# MEANINGFUL EMPLOYMENT

### **Business Factors**

- Fair compensation
- **Benefits** >
- Respect/Trust
- Autonomy
- Advancement  $\geq$
- Employability/training

## **Well-Being Influence**

- Engagement
- Satisfaction
- Culture/morale metrics
- *"I'm happy where I am..."* 
  - Happy employees —twice as likely to be thriving in their lives overall as those who are disengaged and unhappy at work.
  - "Thriving" organizations have less turnover.
  - Thriving organizations have higher levels of well-being.
  - Balance and connection.
    Meaningful

#### Employment







# **MEANINGFUL ENGAGEMENT**

### **Business Factors**

- Commitment to vision/mission
- Commitment to business goals
- Efficient teams
- Goal-focused
- Fair incentives
- Balanced recognition
- Balanced work

# **Well-Being Influence**

- Engagement
- Productivity
- "I know how I fit in to the bigger picture"....
  - Well-being is associated with greater engagement
  - Integrated work, teams
  - Work/life balance





# **MEANINGFUL ENVIRONMENT**

### **Business Factors**

- Culture of Health
- Making health the easier choice
- > Safety
- Good work climate
- > Open
  - communication/transparency
- > Respect
- > Trust

# Well-Being Influence

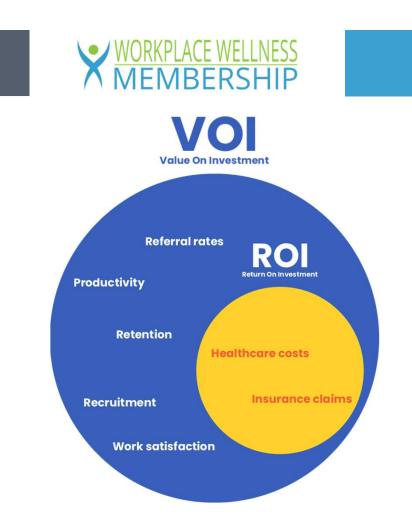
- Retention
- Attraction/Recruitment
- Employee Turnover
- "I want to work here!"
  - > Happiness
  - Purpose
  - Engaged work
  - > Teamwork



# **MEASURING OUTCOMES**

ROI = Return on Investment
VOI = Value on Investment
VOC = Value on Caring

"Only attribute success to medical cost savings, missing big picture...."



Pfeiffer, G. IAWHP, 2017; Edington DE, Pitts J. Shared Vision, Shared Values, 2016



# **MEASURING OUTCOMES**

**ROI** = Return on Investment WHY?

- Health care costs
- Sick days
- Disability claims

#### WORKPLACE WELLNESS MEMBERSHIP



- ROI = (effectiveness costs of program)/costs of program
- Metric Trend Progress

= % changes / comparative data

### **Benefits**

By: Staff | June 12, 2023 | 15:00

70% of global employers seeing ROI on employee well-being programs: survey

Baxter et al., .Am J Health Promot. 2014 Jul-Aug;28(6):347-63; O'Donnell, Am J Health Promot, 2015 Jan-Feb 2015;29(3):v-viii Cherniak, Occupational Health, 2013.





# **Sample – drug classifications**

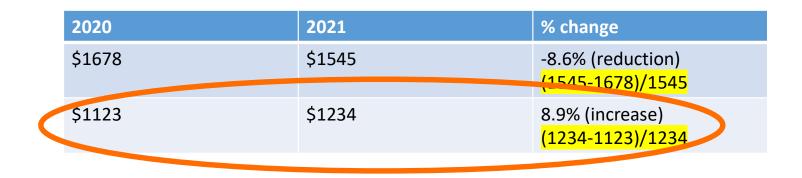
Question		2018 (Aug 1/17 - July 31/18)	2019 (Aug 1/18 - July 31/19)	2020 (Aug 1/19 - July 31/20)	2021 (Aug 1/20 - July 31/21)
Top 10 Therapeutic Classifications (by Number of Claims)	1	Hormones and Synthetic Substitutes	Cardiovascular Drugs	Cardiovascular Drugs	Cardiovascular Drugs
	2	2 Central Nervous System Agents	Central Nervous System Agents	Central Nervous System Agents	Central Nervous System Agents
	3	Cardiovasular Drugs	Homones and Synthetic Substitutes	Homones and Synthetic Substitutes	Homones and Synthetic Substitutes
	4	Unclassified Therapeutic Agents	Gastrointestinal Drugs	Gastrointestinal Drugs	Gastrointestinal Drugs
	5	Gastrointestinal Drugs	Anti-Infectives	Anti-Infectives	Anti-Infectives
	6	5 Autonomic Drugs	Automonic Drugs	Automonic Drugs	Automonic Drugs
	7	7 Anti-Infectives	Eye, Ear, Nose and Throat Preparations	Eye, Ear, Nose and Throat Preparations	Unclassified therapeutic Agents
	8	Skin and Mucous membrane Agents	Unclassified Therapeutic Agents	Unclassified Therapeutic Agents	Eye, Ear, Nose and Throat Preparations
	9	Eye, Ear, Nose and Throat Preparations	Skin and Mucous Membrane Agents	Skin and Mucous Membrane Agents	Skin and Mucous Membrane Agents
	10	) Serums, Toxoids, and Vaccines	Electrolyticc, Caloric and Water Balance	Electrolyticc, Caloric and Water Balance	Electrolyticc, Caloric and Water Balance

Baxter et al., .Am J Health Promot. 2014 Jul-Aug;28(6):347-63; O'Donnell, Am J Health Promot, 2015 Jan-Feb 2015;29(3):v-viii Cherniak, Occupational Health, 2013.





# Sample – % change – drug claims cost



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# **MEASURING OUTCOMES**

### **VOI** = Value on Investment

- Participation
- Health risks
- Job satisfaction
- Productivity
- Attract or retain talented employees
- On-the-job safety
- Impact business performance and profitability
- Fun factor

**VOI** measures how a wellness program affects qualitative business attributes

# **VOI** is a measure of effectiveness = % changes / comparative data

Aldana, 2020: Wellsteps;

hero-health.org/wp-content/uploads/2015/02/HERO-PHA-Metrics-Guide, 2015 Mercer Evaluation Report



# **MEASURING OUTCOMES**

### **VOC** = Value on Caring

- Improve relationships
- Improve connection
- Reduce churn
- Improve innovation
- Improve employee energy levels at work
- Improve comradery and team effectiveness
- Improve morale





**VOC** measures how a wellness program affects people

**VOC** is a measure of connection = % changes / comparative data

Edington DE, Pitts J. Shared Vision, Shared Values, 2016 Sparling, Prev Chronic Dis, 2010 Jan; 7(1): A25.





# What's the goal? What to measure?

Meaningful Enterprise *Cost Management* 

### ROI



JE .

Meaningful Employment Employer of Choice

VOC

Meaningful Engagement

Productivity Management

VOI



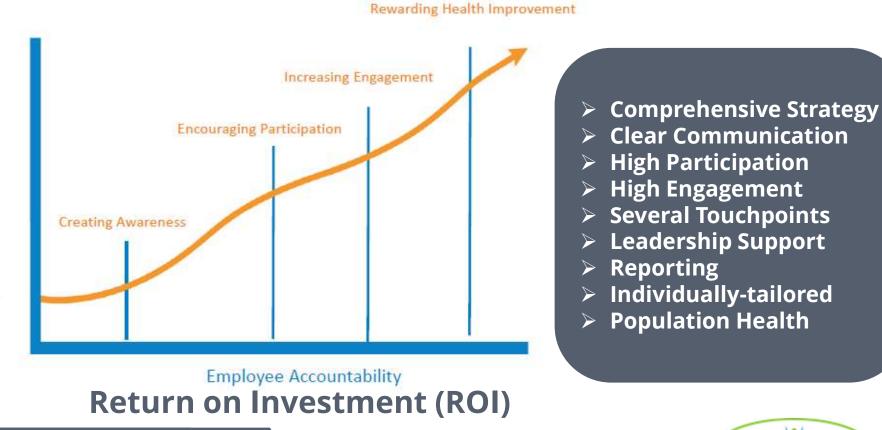
Meaningful Environment VOI VOC

Recruitment/Retention

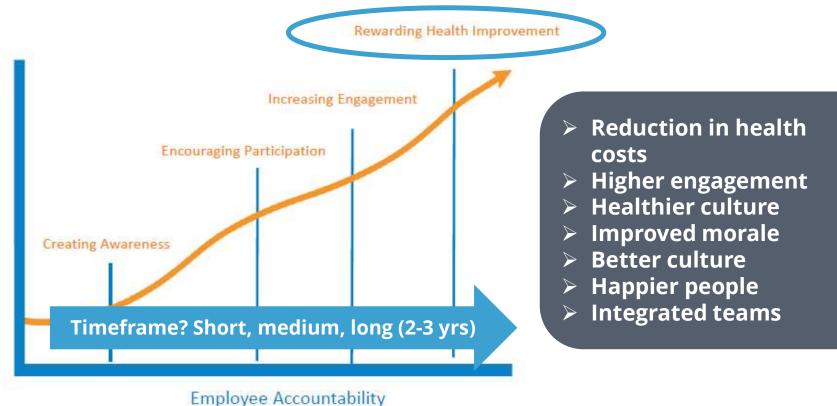


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Value on Investment (VOI)







### **Return on Investment (ROI)**







#### Guidance & Support to Optimize Your Wellness Strategy

#### Stage 1 BENCHMARKING (approx. 8-10 hrs)

Objective: To complete the organizational audit and metrics assessment (data and events).

- Process: • Training & Action Items
- Review of Findings
- Complete Final Benchmarking

#### Stage 2 PLANNING (approx. 15-20 hrs)

Objective: To identify main objectives of wellness program, understand the connection to the corporate strategic plan, create multi-level toolbox with evaluation measures and develop a communication strategy. Process:

- Training & Action Items
- Review of Findings
- Complete Final Planning

#### Stage 3 DESIGN (approx. 6-10 hrs)

Objective: To build the strategic plan and determine implementation schedules and tasking.

- Process:
- Training & Action Items
- Review of Findings
- Complete Strategic Plan

#### Stage 4 IMPLEMENTATION (approx. 2 hrs\*)

Objective: To identify how best to optimize your wellness program following the completion of the first three stages to ensure success. Areas of discussion: program launch, building a wellness team, wellness assessment (HRA/PWA), structured health campaigns, communications, events, evaluation

measures. Process:

- Training
- Enjoy your efforts!



with Meaghan Jansen, MSc.

mentorship@ewsnetwork.com

### **OFFER ANNOUNCEMENT**

### **Mentorship Program**

#### meaghan@ewsnetwork.com

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### **FEEDBACK SURVEY!**

How can this series improve? What did you like? What would you add?

### NEXT SERIES

Starting September 6<sup>th</sup> at 11am





#### **MODULE 4:** *Recap*

- Recording of this Session; Slide deck
- Connecting the Dots article
- Value of Prevention
- Essentials to Workplace Wellness Checklist
- Access to Metrics Data Collection Form
- Access to next Series Sign Up
- Access to Mentorship Opportunity
- Access to Wellness Webinar Options

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