

# Workplace Wellness Champion Series A ROADMAP TO ENGAGING EMPLOYEES









#### **MODULE**

Defining Workplace Wellness and Setting Objectives

- Workplace wellness fundamentals
- Defining a healthy workplace
- Key elements for planning
- Setting objectives

#### **MODULE 2**

Creating a Healthy Culture

- Leadership support
- Wellness champions creating a dynamic committee
- Which wellness program components support a healthy culture

#### **MODULE 3**

Successful Implementation Strategies

- Successful keys to implementation
- Not the ABCs but the CVIs
  - Communication
  - Visibility
  - Integration
- Creating program depth
- Building the strategy

#### **MODULE 4**

Evaluating Your Wellness Program

- Establishing value What to measure and how to report
- VOI vs ROI
- Why, What, How to evaluate
- Next steps







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#### ODULE 4

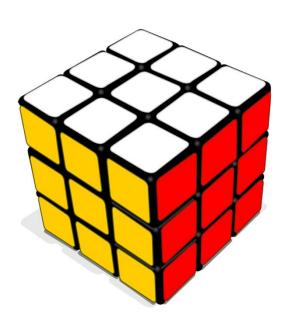
fining Workplace Wellness d Setting Objectives

Establishing value – What measure and how to report VOI vs ROI Why, What, How of evaluation Next steps





## **TOP 5 SUCCESS CRITERIA**



- ✓ Organizational Leadership
- ✓ Health-Risk Screening
- ✓ Individually Tailored Programs
- ✓ Supportive Workplace
- ✓ Comprehensive Program Design

Cancelliere et al., 2011; Linnan et al., 2008; Goetzel & Ozminkowski, 2008; Terry et al., 2008; Goetzel et al., 2007; Pelletier, 2005; Pelletier, 2009; Pelletier, 2011; Goetzel et al., 2002





## Strategic Planning Cycle



How do we measure success?







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- Leadership support
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- Best wellness program components that support a healthy culture

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## CREATING A CULTURE OF CARING

What is a Culture of Caring?

Leaders care about employees

Employees care about each other



Employees care about customers

Everyone cares about company vision and goals





### THE GOAL IS...

Creating a positive workplace environment that fosters respect, kindness, health and wellness, happiness, and engagement.

. . .

Leadership that invests in the success and development of their team and employees that encourage and celebrate the success of their peers.

. . .

A team of managers and employees that feel nurtured and empowered to do their best work and be the best version of themselves.

. . .

Employees who enjoy their work and support the company's goals because they feel like they are part of something bigger.

If you take care of your people, your people will take care of your customers and your business will take care of itself.

- I.W. Marriott





## WHAT PROMOTES A CULTURE OF CARING?



Meaning & Purpose

Social connections





### Communicate Your Purpose

Understand What Drives and Motivates Your Employees

**Foster Social Connections** 

**Empower Your Employees** 

Make Meaningful Investments In Your Employees





Under

Hoster Social Connections

WORKSITE HEALTH PROMOTION

Ma

## **Building Cultures of Health and Well-Being:**

Creating and Sustaining Supportive Organizational Environments

by Nico P Pronk, Ph.D., FACSM, FAWHP



25





# ORGANIZATIONAL LEADERSHIP

✓ SMIL Model

Senior Management Involvement and Leadership Model





#### Mindful Leadership: Cultivating Sagacity and Wisdom in the Workplace

Ellen Choi and Michael J. Rouse

Ivey Business School at Western University London, Ontario, Canada Management Behaviours Drive Workplace Wellness Program Results: The SMIL Model

Shivani Parihar and Michael J. Rouse

Ivey Business School at Western University London, Ontario, Canada









## **Align Wellness with Business Goals**



Meaningful Enterprise

Cost Management



Meaningful Employment Employer of Choice

Meaningful Engagement

Productivity Management





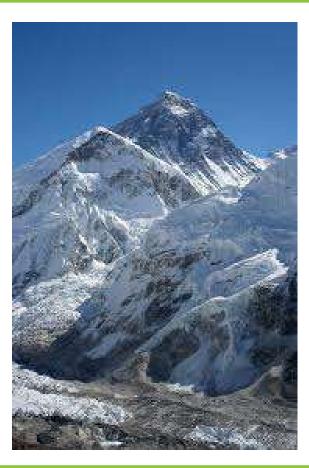
Meaningful Environment

Recruitment/Retention



## **Leadership Engagement for Sustainability**





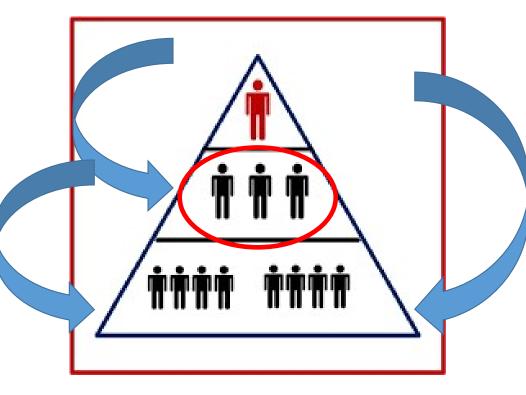
- ✓ Help leaders convey the rationale
- ✓ Meaningful purpose
- ✓ Speak their language
- ✓ Commit to regular updates for the C-suite
- ✓ Leverage their testimonials
- ✓ Infuse well-being as part of the culture





## **Supportive Leaders**

- ✓ Align wellness with goals
- ✓ Communications
- ✓ Power, status, credibility



Brown et al., 2005; Linnan et al., 2001





To: Directors, Managers and Supervisors

From: TBD

Subj: Support for Upcoming Wellness Screenings

As part of our strategy to enhance the health of our employees, XYZ has invested in an onsite health screening and coaching service. The program has documented results that (1) support our effort to stem the rise in health care costs and (2) have also positively impacted recordable injuries, absenteeism and short-term disability.

Maximize return on investment by encouraging participation

In order to maximize our return on investment, we need managers to encourage (voluntary) participation at a health screening with a goal of 65% participation. Our health screening project team has created a schedule to work with supervisors to achieve little or no impact on our work flow. The time required to participate in the health screening is 20 minutes.

#### **Health Plan Incentive**

Employees who complete the health assessment process will not have to pay an increased health plan contribution of \$xx per month.

#### Participation as a Metric

We will be benchmarking our actual program participation with other companies in our industry that have also invested in wellness initiatives. Thank you in advance for encouraging your employees to participate in this very important health initiative. I look forward to seeing you there!



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## **PEER SUPPORT**



Ambassador

Contributor

Supporter



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Leader

Focused on Di

International Association of Worksite Health Promotion Worksite Health Promotion Training Workshop

White Paper Implementing Worksite Health Promotion Teams and Champions

Inclusive & Diverse Committee

Not all the healthiest, but well-respected

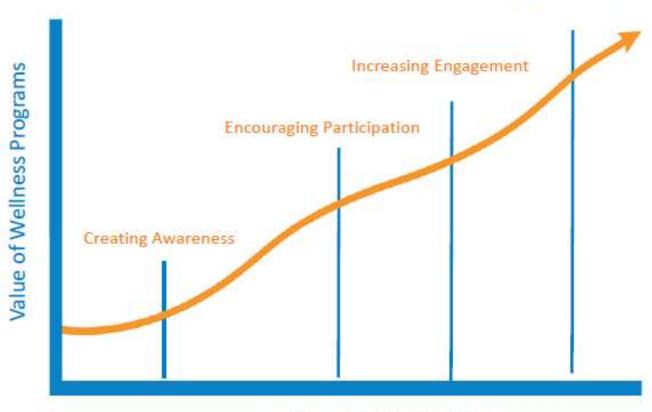
Smeltzer, IAWHP 2017



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#### Rewarding Health Improvement



**Employee Accountability** 

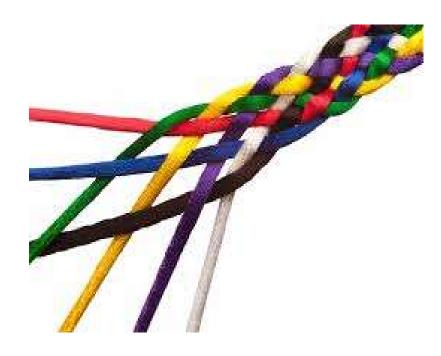






### STRATEGIC APPROACH

- ✓ Align with Corporate Goals WHY?
- ✓ Integration with Benefits, EAP
- √ 80% is accessible to 100%
- ✓ Drip Effect multiple opportunities for messaging
- ✓ VISIBLE!





## **Strategic Programming**

COMPONENT	JAN	FEB	MAR	APR	МАУ	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	
HEALTH RISKS	Nutrition, Emotional Health. Physical Health												
NEWSLETTER	Monthly Newsletter												
INDIVIDUAL CHALLENGES	Monthly Individual Challenge												
SEASONAL E-CAMPAIGNS			Year You			BBQ Grilling Guide				Festive 5 Guide			
FAMILY WEBINAR SERIES	SA	SAD			Mindfulness						Women's ealth		
E-CAMPAIGNS		Healthy Eating			Mental Wellness				It's In YOU to Move				
POSTER SETS		Healthy Eating			Mental Wellness				MOVE				
TOUCHPOINTS		BP Check		Coach WA		LNL Series			Walk Maps	Desk Stretch			
TEAM CHALLENGE		Healthy Living Challenge							Walk-tol POKER	per			
INTEGRATION	Health Fair, EAP, Benefits Programs, Social Events. Health Coaching												
EVALUATION REPORTS	Progression/HRA Report					Progression Report				Metrics Deep Dive			





October 1 - 31, 2020



Workplace Wellness Champion Series



Personal Wellness Assessment Campaign

- ✓ Health Questionnaire 10 minutes
  - My Health Overview
  - Stress and Emotional Health
  - Physical Activity
  - Eating Habits
  - My Workplace
  - My Readiness to Change
  - My Health Interests
- ✓ Custom Log-In Page
- ✓ Member Portal
- ✓ Individual Assessment user-friendly
- Personalized Scorecard
- ✓ Corporate Trend Report
- ✓ Health Risk Assessment and Recommendations



## MEAGHAN, I WANT THIS CAMPAIGN FOR OUR COMPANY.

he+Ithyworkplacemonth

October 1 - 31, 2020



Workplace Wellness Champion Series

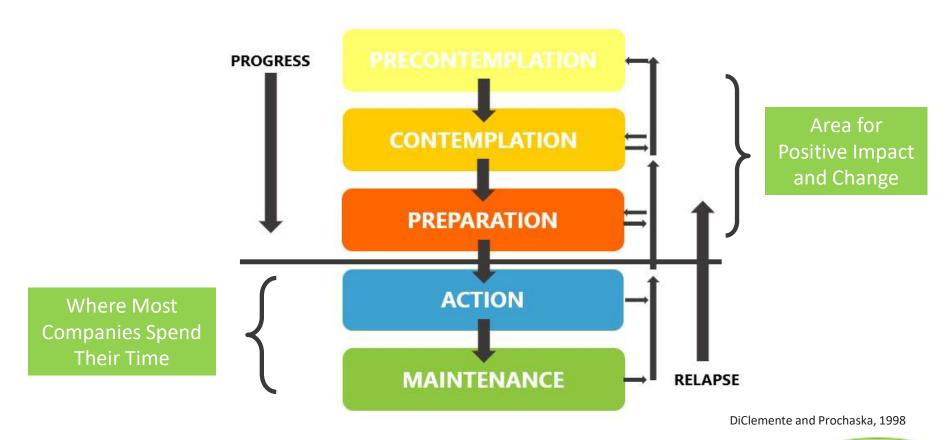


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## **READINESS TO CHANGE**





EMPLOYEE WELLNESS SOLUTIONS NETWORK



## Pre-contemplation, Contemplation = VISUAL!

- Digital Monthly Newsletters
- Corporate Newsletters
- Wellness Posters
- Kiosks/Resources
- Health Fairs
- Health Coach Walkarounds
- Wellness Champ Forums
- On-site Wellness Promotions
- Cut the Junk Baskets
- Stand Up or No Chair Meetings







One time only during 4 week Challenge

One time only during 4 week Challenge One time only during 4 week Challenge

[50 pts]
Book apt with wellness consultant [50 pts]
Book annual physical exam [75 pts]

Grand Total =

Ask for help.

something you love to

## **Preparation, Action**

- Lunch n' Learns, Workshops
- Pedometer Challenges
- Olympics Own the Podium
- Nutrition for Life
- Eat Your Colors
- Healthy Lifestyle Poker
- Spring Scrabble
- 4-week De-Stress Out
- 6-week Empowered Living
- 8-week Extreme Lifestyle Makeover

OLUTIONS NETWORK

- Exercise classes
- Walking/Running groups
- And others...



# **Maintenance** = **NEED FUN**

















### To Help Build a Strong Foundation for Your Wellness Program...

## CORPORATE WELLNESS Professional Series

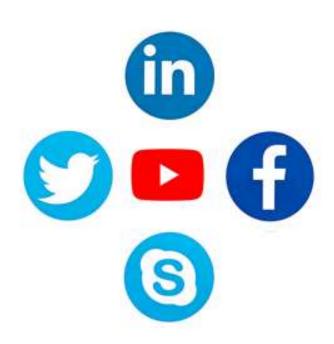
YouTube - @EWSNetwork

### **STAY SAFE, STAY HEALTHY**

www.ewsnetwork.com/staysafestayhealthy











## www.ewsnetwork.com/wwc-series PASSWORD: will be emailed

#### **MODULE 2: RECAP**

- ✓ Recording of this Session
- ✓ Mindful Leadership
- ✓ Senior Management Involvement and Leadership Model
- ✓ Culture of Caring Infographic and Blog
- ✓ Cultivating a Healthy Culture –
   Wellness Teams and Champions
- ✓ Building Cultures of Health and Well-Being

Meaghan Jansen, MSc. meaghan@ewsnetwork.com

#### **MODULE 3:**

### Successful Implementation Strategies

- Not the ABCs but the CEVs
  - Communication
  - Engagement
  - Visibility
- Creating program depth
- Building the strategy



