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EWSNetwork programming has evolved over the past 11 years. Implementing the below systems not only allows regional programming, but scalability to ensure quality national programming as well. These systems ensure confidence that programs, deliverables and expectations are consistently maintained.

EWSNetwork Wellness Consultants - System includes recruiting, screening, interviewing, training, and on-going quality assurance through mandatory trainings via webinars and coaching calls. This system allows EWSNetwork to find qualified professionals in any geographical region across Canada.

EWSNetwork Reporting - Several reporting protocols and client-specific submission schedules are in place. Virtually, all metrics, data, participation data, event information, among others are available in real-time and this information is readily available and may be provided to Manulife.

EWSNetwork Program Development - All account managers have been trained on a specific program development system. All documents and programs are designed in-house by a program design team. Team size is indicative of demand. Due to ongoing communication with clients, EWSNetwork is aware of all needs and interests. This system allows us to log, prioritize, and schedule the development of specific programs.

EWSNetwork Program Design – The EWSNetwork program is designed around a Plan, Do and Review system. Through assessments and other information collected via initial Discovery Calls, wellness committee meetings, objectives, assessment of health risk profiles a plan is put into place. The plan is then implemented, due to the high-touch nature of the EWSNetwork program the design is evaluated and reviewed to ensure needs, interests and wants are met.

EWSNetwork Wellness Committee - All client-specific wellness committees follow the same system. Either a committee is newly created and/ or facilitated by EWSNetwork. If need be, a wellness committee is created at the program launch. Once a meeting schedule is determined [monthly, every other month or quarterly], an agenda is prepared and circulated. Meeting minutes are gathered during the meeting and then shared with all of the wellness champions. Having on-site wellness champions provides the additional level of front-line communication and feedback. Wellness champions also assist in promotion of various programs. This extension of communication ensures consistent messaging across all departments.

EWSNetwork Wellness Portal - All employees have access to his or her own password protected user dashboard. Each dashboard allows for individuals to track personal goals, book wellness consultation appointments, view uploaded resources, register for events and see any upcoming programs on the events calendar. Seamless booking of wellness consultations, event registration and tracking of personal data points all contribute to the implementation of group and individual programs.

EWSNetwork Program Implementation System - Account managers analyze the collected metrics, HRA results, the objectives and goals of the client, and feedback from the wellness committee before a program design is in place. The design is illustrated to our client by using an At-A-Glance Calendar and a schedule of marketing ensures to ensure proper timely promotion of events. This system allows for customization per client.

EWSNetwork Launch System - EWSNetwork presents information sessions to staff in order to properly launch the program. All expectations, program components, introductions to some of the EWSNetwork team, initiative launch information and program sign ups take place on launch day. Prior to launch day, posters, flyers, press releases, and email blurbs are provided to the company contact for circulation. This system provides the necessary initial information to establish momentum about the wellness program. This system is duplicated with each and every client.